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Congratulations on your new Nexia Enabled Control.

Soon, you will enjoy all of the benefits of a connected control.

Please complete the information below. This will be used by the installation team at the time of install, however, you will keep this top section for your records.

At the time of installation, our team will need:

1. WiFi Password (Please note WiFi passwords are case-sensitive):

You may prefer to enter the Wi-Fi credentials yourself. If so, please let the technician know at the beginning of the installation. The technician will notify you when the Wi-Fi credentials are needed and will allow you to enter them once prompted.

2. Create an account at MyNexia.com or download the Nexia App (search for Nexia by Ingersoll Rand)

Username:

Remember: Keep this top section at the end of installation.

Please tear along this line. Homeowner: keep the top section for your records. Technician: keep and return bottom section to your office.

This section is to be completed by the Installation Technician.

Installation Date: / / /
Was the Dealer Code* Entered into the Control: 🗌 Yes 🗌 No
Customer Full Name:
Customer Address:
Connected Control AUID # (7 Digits):
Connected Control Serial # (10 Digits):

Technician: Return this section with your paperwork to ensure your office has the Customer information, including the Connected Control AUID # and Serial # for entering the customer into Dealer Diagnostics.

*Dealer Code is the HVAC company's business number (typically the main business number) on file with Ingersoll Rand. Dealer codes should be entered in to the controls without any spaces, dashes or periods.



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Disconnected?

Lost connection? Replaced your router? Reconnect using the 5 simple steps below.

- 1. On the screen of your Nexia Enabled Control, select "Menu"
- 2. Select "Settings"
- 3. Select "Network"
- 4. Select "Connect to WiFi Network"
- 5. Follow the on-screen prompts to connect to your preferred network

Your Nexia Enabled Control should now be connected to the Internet.

If you have followed the steps above, and are still experiencing trouble connecting your control to the Internet, please contact the Nexia Support Team at 877.288.7707.

Please tear along this line. Homeowner: keep the top section for your records. Technician: keep and return bottom section to your office.

